

### GOLD, KHOUREY & TURAK, L.C. POST-REPRESENTATION SURVEY

How did you find out about Gold, Khourey & Turak, L.C.?

- Referred by family/friend
- Knew attorney personally
- Advertisement in TV
- Other \_\_\_\_\_

- Was our office conveniently located for you?
- Did our staff greet you courteously when you came to the office?
- Were your phone calls answered pleasantly by staff?
- Were your phone calls returned promptly by attorneys?
- Did the attorney handling your case explain what the firm would do?
- Did you feel you met with our staff when you needed to?
- Did you feel our firm cared about you and your case?
- If you need legal representation in the future, would you call our firm?
- If a friend needed an attorney, would you refer him/her to our firm?

YES	NO
<input checked="" type="checkbox"/>	<input type="checkbox"/>
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How do you rate our:

	<u>Excellent</u>	<u>Above Average</u>	<u>Average</u>	<u>Below Average</u>	<u>Poor</u>
1) Professionalism	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
2) Availability	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
3) Competence & Ability	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
4) Treatment of You	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
5) Legal Fees	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
6) Staff	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
7) Attorneys	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
8) Overall Service	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Please write down any comments or suggestions that you may have to help us better serve our clients in the future:

Thank you so much. Very happy. Very professional. Highly Recommend. Taylor Potts did an excellent job.

Joseph A. Lish  
Name (Optional)

May we use your survey and comments for marketing purposes?  YES  NO

**THANK YOU AGAIN. IT WAS OUR PRIVILEGE TO REPRESENT YOU.**